

# SAINT JOHN



AUGUST 2021

COMING TOGETHER  
THROUGH COVID-19  
PAGE 1

EXCUSE US WHILE  
WE GROW!  
PAGE 8

HERE TO HELP!  
PAGE 11



*...at your service*

# Saint John at Your Service

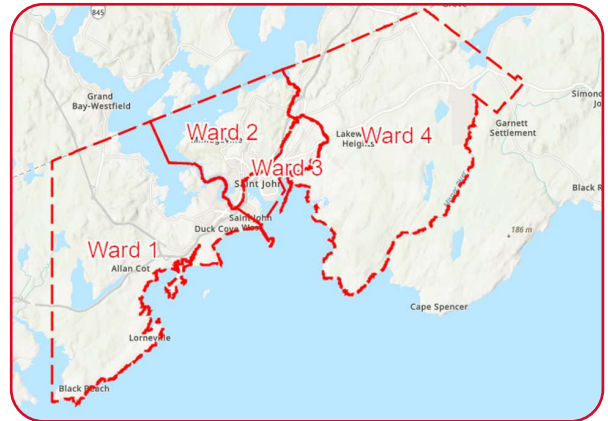
*Welcome to the latest edition of Saint John...at your service! Despite the challenges we've all faced as a community over the last several months, there have been many bright spots and lots of positive work being done to keep Saint John moving forward and growing!*

## Meet Your New Mayor and Council

On June 7, new Saint John Mayor Donna Reardon and City Councillors were sworn in at City Hall.

Donna Reardon – Mayor  
Greg Norton – Ward 1  
Joanna Killen – Ward 1  
Barry Ogden – Ward 2  
John MacKenzie – Ward 2  
Gerry Lowe – Ward 3

David Hickey – Ward 3  
Paula Radwan – Ward 4  
Greg Stewart – Ward 4  
Gary Sullivan – At Large  
Brent Harris – At Large

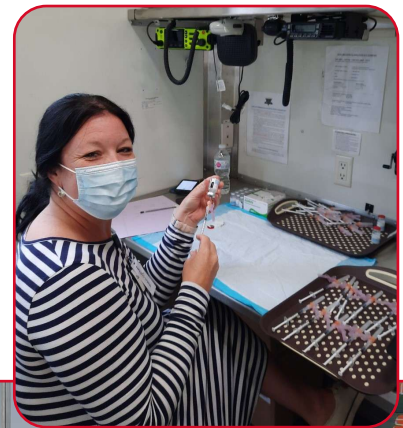


 **Watch the Swearing-in Ceremony.**

## Coming Together to Combat COVID

Residents in the region really stepped up to do their part to get to the green phase in the battle against COVID-19. The City was proud to support your efforts through two major initiatives:


- Saint John Transit provided free bus fare to anyone traveling to vaccination clinics.
- SJ-EMO provided the EMO trailer for use as a pop-up clinic at various sites throughout the Saint John health zone.



**SAINT JOHN TRANSIT** 

**RIDE FOR FREE**  
TO AND FROM COVID-19  
VACCINATION CLINICS

**TRAJETS GRATUITS**  
À DESTINATION ET EN  
PROVENANCE DES CLINIQUES  
DE VACCINATION CONTRE LA  
COVID-19



**A COMMUNITY THAT CARES**  
**UNE COMMUNAUTÉ PLEINE DE COMPASSION**





## SAINT JOHN POLICE FORCE

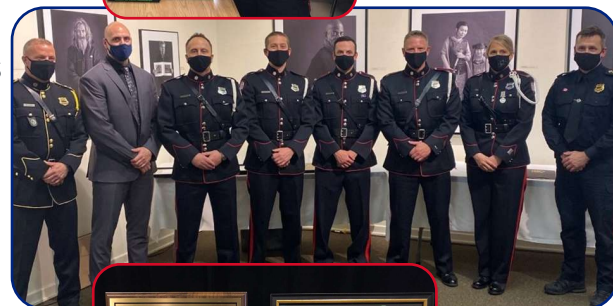
### HELMETS FOR SAFETY

SJPF, in conjunction with Correia & Collins Law Firm, provided bicycle helmets to priority neighbourhood groups to ensure safety when riding. Sergeant Hartley-Brown was pleased to share the new accessories!




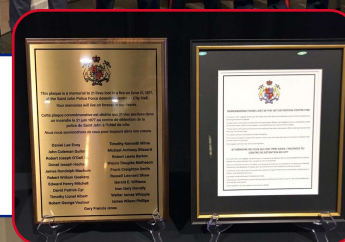
### OFFICERS HONoured FOR OUTSTANDING WORK

Service Recognition Awards were presented to Constables Gogan, Lohnes and Jackson. Constables Gilbert, Fowler, McCutcheon and White have all been recognized with the Team Endeavour Award. Sergeant Summerville was presented with the Chief's Silver Commendation Award.



### REMEMBERING THE PAST

Saint John Board of Police Commissioners, in collaboration with the SJPF and City of Saint John, installed two plaques on the second floor of City Hall to remember the 21 men who lost their lives in the detention centre fire on June 21, 1977. Watch the memorial plaque unveiling. 



### NEW POLICE CHIEF, ROBERT M. BRUCE

The Saint John Board of Police Commissioners appointed Robert M. Bruce as the 27th Chief of Police for the SJPF. A former Chief Superintendent (retired) with the Ontario Provincial Police (OPP), Chief Bruce was sworn in and assumed his responsibilities on July 1, 2021.

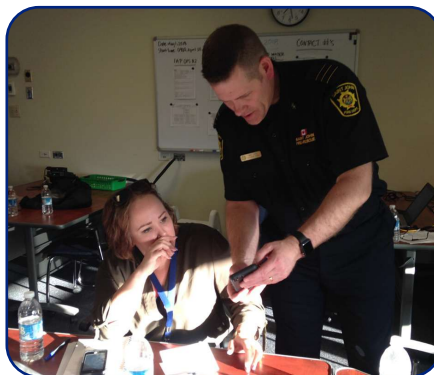


## SJ-EMO

### EMERGENCY MANAGEMENT EXEMPLARY SERVICE AWARD

The Saint John Emergency Management Organization (SJ-EMO) is a team of 20 dedicated emergency management professionals who have taken emergency management in the City of Saint John to new levels of capacity, competency, and performance resulting in a safer Saint John for citizens and surrounding communities.


This past June, members of the SJ-EMO team were selected as recipients of the Emergency Management Exemplary Service Award. This prestigious national award recognizes exceptional service and achievement in the areas of prevention, preparation, response, and recovery from emergencies and disasters in Canada. **Congratulations!**



SUBSCRIBE TO  
City News and  
Emergency Alerts

The City recently updated both its public Emergency Notification System and E-notification System for residents to receive municipal alerts, news and information. The launch of the new systems coincides with the recent launch of the improved City of Saint John website.

The new systems include two separate subscription options - one for emergency advisories and alerts, and one for City news and information.

 Sign up is easy and can be done here.





## SAINT JOHN FIRE DEPARTMENT

### NEW AERIAL OPERATOR

Congratulations to Firefighter Mitch Quigg, who successfully completed the Aerial Apparatus Driver/Operator training. Firefighter Quigg is now certified to operate both Quint 5 and Ladder 5 trucks!



### NEW RAPID DEPLOYMENT CRAFT!

Training for the Fire Department's new Rapid Deployment Craft (RDC) took place in February. This inflatable boat is used to assist with ice and water rescues. As a City fortunate enough to be surrounded by waterways, this new RDC is a critical piece of equipment to have on hand.



### SUMMER FIRE TIPS



The use of outdoor BBQs, grills and firepits is part of summer fun! Here are some tips to minimize fire hazards when enjoying these outdoor activities. Remember, if a fire breaks out, call 911 immediately.

- Regularly check your propane tank hose for leaks
- Never leave equipment unattended
- Keep equipment a safe distance from anything that could burn such as overhead branches, eaves, deck railings and siding
- Follow proper directions when using fuel and fire starters
- Never use gasoline or other flammable or combustible liquids on firepits, chimineas or campfires
- Always have a hose, bucket of water or shovel and dirt nearby

### CALLED TO RESPOND

From January 1 - July 26 the SJFD responded to 1,278 calls.

Fires	272
Rescues (medical & non-medical)	327
Alarms	304
Motor vehicle accidents	215
General service	50
Electrical/gas/hydro/odour	73
Explosion	1
Hazmat	36



## SAINT JOHN WATER

### [ *Did you know...* ]

#### **FIRE HYDRANT PAINTING**

*Saint John Water paints every fire hydrant bonnet a different colour for a reason? The colour coding serves as an indicator to the first responders of what the available water flows are at that specific location.*

#### **BULK WATER**

*Saint John Water operates two bulk water stations in order to provide easy bulk water access to customers in need? The bulk water stations are located at 5 Alloy Drive (off King William Road) and 784 Loch Lomond Road. To access Bulk Water, customers can create an account by contacting 658-4455 during regular working hours.*

#### **WATER FLUSHING**

*Saint John Water, along with Aqua Data Atlantic, has an annual Unidirectional Flushing Program? Unidirectional flushing is a method of strategically flushing drinking water pipes to improve water quality by removing sediment.*

#### **WATER/WASTEWATER TESTING**

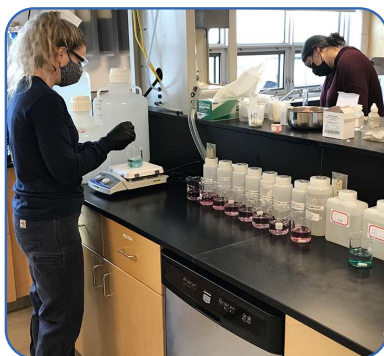
*The City is required to complete 10,000 combined water/wastewater quality tests annually to ensure safe, clean, and clear drinking water and properly treated wastewater effluent? As a municipality, we exceed these requirements by performing an additional 30,000 tests to provide award-winning drinking water to our customers!*

#### **SEWER VIDEO INSPECTION PROGRAM**

*Saint John Water has a sewer video inspection program that inspects 65,000 meters of sewers annually? During the sewer video inspections, we find everything from water leaks to grease, rags, and wipes. Please help by ensuring not to flush any wipes or rags and to dispose of grease and fats through your household garbage.*



**SEA CAN WATER TAP  
COMING SOON!**  
**Thirsty? Help yourself to our tap! Just in time for the warm August weather, stay hydrated with Saint John's award-winning water soon to be available at our Sea Can at the Night Market!**



## WASTE MANAGEMENT AND RECYCLING



### WASTE WISE PILOT PROGRAM

The Waste Wise pilot program was launched to make things easy for residential customers by introducing curbside recycling and limiting garbage. Since the program kicked off in May in the Rockwood and Latimore Lake areas customers have really taken to the new program.

As of July 14, in the Rockwood area, on average 52 per cent have taken advantage of the curbside recycling pick-up, 40 per cent are composting, and only 15 per cent have put out extra bags of waste!

As of July 20, in the Latimore Lake area, on average 53 per cent have taken advantage of the curbside recycling pick-up, 40 per cent have composted, and only 20 per cent have put out extra bags of waste!



### What participants are saying:

*"I am excited to be part of the Waste Wise pilot and think it's a great idea!"*

*"I appreciate the program and can't wait to begin recycling my waste and look forward to curbside pick-up."*

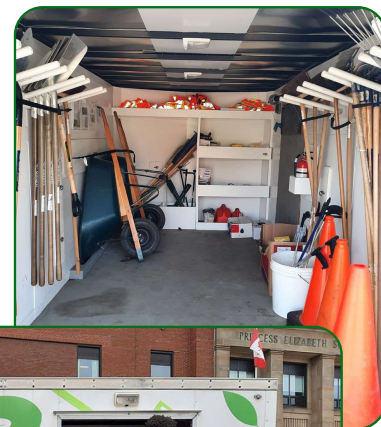
### LEAF AND YARD WASTE PACKAGING

On July 1, the Fundy Regional Service Commission implemented changes to the acceptable packaging for leaf and yard waste disposal. These changes are part of ongoing efforts to reduce the use of plastics throughout the Saint John region.



To ensure pick-up of your leaf and yard waste with your compost:

- Place any excess leaf and yard waste in brown paper leaf bags.
- Place leaf and yard waste in your green compost carts.



### CLEAN-UP WITH THE GREEN MACHINE

Did you know you can book the City's Green Machine? Designed and packed to help citizens keep our community clean, the 14' Green Machine trailer provides groups with a free mobile toolbox that has all the equipment you need to help with clean-up initiatives in our parks and public spaces.

- ▶ Book the Green Machine for your neighbourhood clean-up.



## PARKS AND RECREATION

### A PARTNERSHIP ON ICE

On July 10, Mayor Donna Reardon participated in a ribbon-cutting ceremony to celebrate the City's partnership with the Lord Beaverbrook Rink (LBR) to provide ice time to youth in the community this summer. The LBR Board is operating the Peter Murray Arena for the new summer ice program and have collaborated with several local businesses to be able to offer the ice time to families free of charge!



### SUNSHINE PROGRAM

The City launched its annual recreation program for children on July 28. The Sunshine Program is a free eight-week program for children ages 6-12, offered at four municipal parks from 9:30 a.m. to 3:30 p.m.

There have been 226 children registered in the program this year, participating in activities such as kayaking, geocaching, swimming, hiking, soccer, puppet and variety shows, crafts, softball clinics, sandcastle building, activities provided through Brilliant Labs, and more.



This year, the program took place at the following locations:

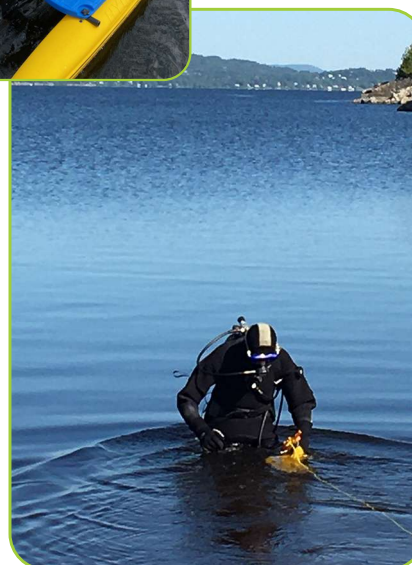
- Dominion Park | Rain Location: Barnhill Memorial School
- Rockwood Park (Fisher Lakes) | Rain Location: Princess Elizabeth School
- Rainbow Park | Rain Location: Princess Elizabeth School
- Little River Reservoir | Rain Location: Lakewood Heights School



[!\[\]\(274fd520e03b61c1b9ffc861754cacdc\_img.jpg\) More information about the Sunshine Program](#)

### DIVING IN FOR PUBLIC SAFETY

Did you know that the City completes underwater beach checks at five primary swimming beaches in advance of official openings each season? As part of the inspection, divers check for any safety hazards that could affect swimmers!



## PUBLIC WORKS

### WATERLOO STREET RECONSTRUCTION

The \$1.8 million reconstruction of Waterloo Street from Haymarket Square to Castle Street is well underway and scheduled to be completed by early September 2021. The work involves replacing the existing cast iron watermain and terra cotta sewer as well as the installation of a new storm sewer.

The street and sidewalks will be reconstructed, and grass medians and trees will be planted. In addition, the Waterloo Street/Haymarket Square intersection will be reconfigured to allow vehicles traveling down Waterloo Street to make a right-hand turn at the intersection and head towards Crown Street.

### PORTABLE SPEED DISPLAY SIGNS

Residents will notice portable speed display signs on various streets where the community has expressed concerns about speeding. The signs notify motorists when they are speeding and encourage them to slow down to the posted speed limit. They also collect data to help measure performance of this new tool.



### AUDIBLE CROSSWALK MESSAGING

As part of the MoveSJ Transportation Plan, the City has updated crosswalks with audible messaging to further enhance safe access for all pedestrians. All 35 current and future APS crosswalks will include audible messaging in both English and French. The goal of MoveSJ is to allow each citizen the ability to use the transportation mode of their choice and do so safely.



### KEEPING OUR STREETS TRAFFIC-READY

Did you know the City has 400 km of traffic lines, and 3,235 traffic marking symbols to paint? So far in 2021 we've used 3,573 litres of white paint for lines and traffic symbols and 4,784 litres of yellow paint for lines!



### FEDERAL FUNDING FOR FLOOD RISK MITIGATION STRATEGY

Public Safety Canada has provided funding to the City under the National Disaster Mitigation Program administered by the Province of New Brunswick. This funding will go towards the development of an action plan outlining how to best mitigate the impacts of climate change in the Lower Cove Loop area, a picturesque neighbourhood that overlooks the Bay of Fundy.

The project is valued at \$90,000, with 50 per cent being provided by the Federal government and 50 per cent funded by the City.



## Development Activity

Development activity and permitting applications in the City remain strong! As of the end of June 2021, the number of new units created in the City was 2.5 times higher than the six-year average over the same time period.

Approximately 600 additional units are planned, including market and affordable housing, over the next several years pending Council approval.



## Saint John Night Market

The Night Market provides the perfect venue to support local business while socializing with friends and neighbours! And new for 2021, The Saint John City Market is now open to the public on Thursday evenings as well. With over 25 vendors each week, this mix of permanent and pop-up vendors means there really is something for everyone.

▶ [Check out the Facebook page for weekly updates!](#)

## Summer Event Series

The 2021 Summer Event Series is in full swing! This free, family friendly program runs from Tuesdays to Saturdays all summer long! [More details and](#)

▶ [event listings.](#)



## Investment In Fundy Quay

In February, the federal, provincial and municipal governments announced a major investment in a multi-phased infrastructure project to prepare the Fundy Quay site in Saint John's inner harbour for future development. Work has begun to repair the sea wall and the first portion of the site is expected to be turned over to the developer for building construction sometime next year.

## Sidewalk Café Permit Waiver

Did you know that The Municipal ENCORE Program: Sidewalk Café Rebate Initiative was launched in 2021 to support the hospitality sector within our Business Improvement Area? The COVID-19 economic recovery initiative effectively waives Sidewalk Café permit fees and associated parking fees up to an approved \$20,000.

The program has been a huge success, with 16 Sidewalk Cafés installed in the Uptown – 13 at new locations!



# Celebrating & Supporting our Community

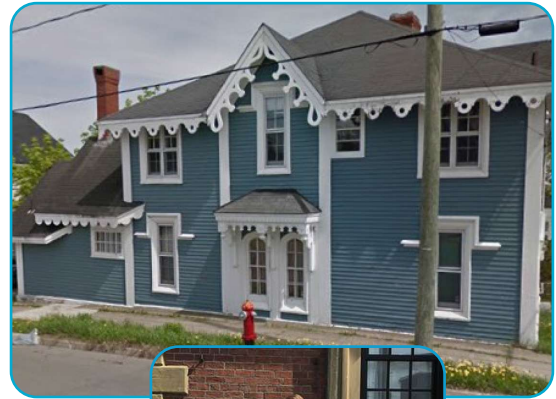
# 9

*The City of Saint John is a proud funding partner of the community grants, community arts funding program and neighbourhood service agreements. Congratulations to the recipients and thank you for the work you do to support our community through the delivery of social, cultural and recreational activities.*

## Heritage Awards

The 2020 Heritage Awards were handed out virtually at the Council meeting on February 22, 2021 to property owners and tradespeople who made significant contributions to the conservation of our City's heritage buildings over the past year.

[▶ View the awards presentation.](#)



## Community Grant Funding

Our annual program provides funding to local, non-profit organizations who support Saint John communities through the delivery of social, cultural and recreational activities. A total of \$184,000 was awarded to support operational costs, as well as projects and events that foster healthy, active and inclusive communities.

[▶ For a list of recipients, click here.](#)



## Community Arts Funding

A total of \$35,650 was awarded to fund 15 projects and festivals set to take place in Saint John in the upcoming year! These projects include a contemporary dance festival, a literary festival, a youth driven podcast, music in the classrooms, public art installations and a live concert series.

[▶ To view the list of recipients, click here.](#)



## United Way Campaign

Once again, City of Saint John employees were recognized by the United Way for their continued generosity to the community. This year's award was the Top 5 Employee Giving Campaign in 2020. Hats off to our staff for donating \$56,942!



United Way  
Saint John, Kings  
& Charlotte

2020 Campaign  
Recognition

**TOP 5  
EMPLOYEE  
GIVING**

## Historic Land Acknowledgment

On June 14, after consultations with members of Indigenous communities, The City officially began its meetings of Common Council with the reading of a Land Acknowledgement to recognize the long history of Indigenous populations on the land. The historic first reading of the Land Acknowledgement was offered by The Honourable Graydon Nicholas during the inaugural meeting of the newly elected Council.



## Sports Hall of Fame Inductees

Membership in the Greater Saint John Sports Hall of Fame will grow by six this year. Rick Gosselin, Cynthia Johnston, the late Bruce Melanson, Malcolm (Seward) Neilsen, Charlie Sullivan Jr., and Kevin Watson will be inducted into the shrine in November. Showcased in TD Station, the Hall of Fame spans decades of achievements in a broad spectrum of sports and stands as a tribute to Greater Saint John's sports legacy.



## There has been a lot to do in Saint John this Summer!

Saint John has something for everyone when it comes to events and activities! For a list of everything taking place in and around the City, visit

 [www.discover SAINT JOHN.ca](http://www.discover SAINT JOHN.ca)



## New Customer Service Centre

### [Did you know...]

Renovations and upgrades to the Customer Service Centre at City Hall are complete and enhance the experience and accessibility to municipal information and services!

- The Centre processes an average of 160 calls per day
- So far, the highest daily call volume was 363 calls!
- You can easily make water bill and parking ticket payments over the phone with a Customer Experience Representative
- The Centre uses advanced Customer Relationship Management Technology to process work requests



- Most popular service requests include bulky item pickup service, pothole request, missed garbage/compost and water turn off.
- You can submit Service Requests on line via the [City of Saint John website](http://www.cityofsjohn.ca) by clicking [here](#)

### [Did you know...]

#### Saint John is:

- the oldest incorporated city in Canada
- geographically larger than both Moncton and Fredericton combined
- home to over 30 ethno-cultural groups
- ranked 12th in Maclean's Magazine's Best Communities in Canada
- connected to 500 ports around the world
- headquarters to three global companies

#### We can all do our part to help Saint John prosper:

- share the benefits of living, working and visiting Saint John on social media
- talk about Saint John's growth and progress with friends, family and government officials
- celebrate our achievements, big or small
- shop local
- support new investments in Saint John
- welcome visitors and newcomers with open arms

## New Website

The City recently launched a new and improved website designed to further enhance the customer experience, content accessibility and navigation.

In addition to enhanced information about City operations and services, we are showing off more about the place we all love – Saint John! Check it out at

[www.saintjohn.ca](http://www.saintjohn.ca)

