Appendix C.2 - Pricing Response Form (SaaS)

| **ID** | **Requirement** |
| --- | --- |
| SS-1 | Provide a breakdown of subscription price by module/functionality |
| Response: |
| SS-2 | Identify what costs are outside of the Subscription Price. |
| Response: |
| SS-3 | Define the unit cost and any associated thresholds, based on volume of licenses, by module/functionality. |
| Response: |
| SS-4 | Provide a breakdown of the different levels of direct user licensing and associated costs per licence with each level. |
| Response: |
| SS-5 | Provide a breakdown of the different types of indirect licensing costs and how those costs are determined. |
| Response: |
| SS-6 | Specify whether a single direct or indirect license can be used on multiple devices without incurring additional costs. If costs are incurred specify what those costs are and how they are determined. |
| Response: |
| SS-7 | Provide a breakdown of what services and deliverables are included in the implementation support cost.  |
| Response: |
| SS-8 | Provide a breakdown estimate of travel and living expenses on a daily/weekly basis for the implementation support.  |
| Response: |
| SS-9 | Provide a breakdown estimate of billable hours and hourly rate by resource type for implementation support.  |
| Response: |
| SS-10 | Provide a resource rate table. Include hourly rates by resource type.  |
| Response: |
| SS-11 | Provide a breakdown of what is included in training cost.  |
| Response: |
| SS-12 | Provide a breakdown of what services and licensing is included in the Maintenance and Support Costs.  |
| Response: |
| SS-13 | Provide a breakdown of how data storage costs are determined. |
| Response: |
| SS-14 | Identify any costs associated with data extracts or data transmission between integration points during implementation and after the solution is deployed. |
| Response: |
| SS-15 | Provide a service and fee catalogue associated with all services provided. |
| Response: |
| SS-16 | Describe your client exit strategy and any additional costs that are expected by the client. |
| Response: |
| SS-17 | Identify any annual inflation/escalation factor being used. |
| Response: |
| SS-18 | Identify any other costs not covered above. |
| Response: |
| SS-19 | Provide a list of assumptions in the table below. |
| Response: |

**Assumptions:**

|  |  |
| --- | --- |
| **ID#** | **Assumption** |
| 1 |  |
| 2 |  |
| 3 |  |
| 4 |  |
| 5 |  |
| 6 |  |
| 7 |  |
| 8 |  |
| N |  |