City of Saint John Service Alignment

Community Outcome

'leads the nation as an example of a sustainable community'

Organizational Outcome

'a service-based, results oriented, high performance public service organization'

Growth & Community Services

Growth & Community Planning

- Community Planning
- Heritage Conservation
- Recreation Programming
- Community
 Development
- Growth & Economic Development Coordination
- Arts & Culture
- City Market

Permitting & Development

- Permitting and Infrastructure Development
- One Stop
 Development
 Shop
- Community Standards Compliance

Fire & Emergency Management Services

Fire & Rescue Services

- Fire and Rescue Suppression
- Technical Rescue
- Hazardous Materials Response
- Fire Prevention and Code Enforcement
- Fire Investigation
- Medical First Responder

Emergency Management

Emergency Management Organization (EMO)

Transportation & Public Works Services

Public Works

- Roadway
 Maintenance
- Sidewalk Maintenance
- Rural Storm Water
- Solid Waste Management
- Pedestrian & Traffic Management

Parks & Recreation Services

- Parks Maintenance
- Recreation Facilities
 Maintenance
- Parking

Transportation Services

- Transit
- Fleet Management

Utilities & Infrastructure Services

Saint John Water

- Drinking Water
- Wastewater
- Industrial Water
- Urban Storm Water

Infrastructure

- Facility Management
- Asset Management
- Carpentry
- Energy / Climate Change
- Government Infrastructure Funding

Engineering

- Engineering Services
- Project Management
- GIS

Strategic and Corporate Services

Financial Services

- Accounting
- Treasury
- Internal Audit & Financial Reporting

Corporate Performance

- Performance
 Management
- Continuous Improvement

Information Technology Services

- Network Design and Implementation
- Cyber Security
- Application Installation and Monitoring
- Help Desk

General Counsel

- Legal Services
- Contracts & Compliance
- City Clerk and Legislative Services
- Real Estate

Human Resources

- Human Resources
- Payroll
- Pension Administration
- Safety
- La bour Relations

External Relations

- StrategicCommunications
- Public Affairs
- Emergency Response Communications
- Customer Service
- Government Relations
- Stakeholder Engagement and Public Outreach

City of Saint John Executive Leadership Organization Chart

