

SAINT JOHN

SEPTEMBER 2022



**SHAPE YOUR CITY
SAINT JOHN
PAGE 1**

**EXCUSE US WHILE
WE GROW!
PAGE 2**

**WHEELS IN
MOTION ON
TRANSFORMING
TRANSIT
PAGE 6**

...at your service

Welcome to the latest edition of Saint John...at your service! With many high-profile events and developments happening across the City over the past year, there has been plenty of positive momentum building throughout the community. This issue will highlight some of the great work being done to help Saint John grow and thrive.

Shape Your City Saint John

Participate, engage and share. Have your say to help Shape Saint John!

In December 2021, the City launched its public engagement platform to help establish meaningful engagement with the community around projects, policies, plans and events. This informative website is a convenient way to:

- Share your voice
- Provide input on a range of issues and topics affecting your city
- See what other community members think and engage in a discussion

Some of the many projects currently on the site include the Waste Wise Program, the Fundy Quay Development Project, the Saint John Affordable Housing Action Plan, the Dominion Park Revitalization Project, Transforming Transit, and more!



▶ To make sure your voice is heard, join the conversation by visiting www.shapeyourcitysaintjohn.ca

Development Activity Increasing

Development is on the rise in the Saint John region, with housing starts more than double pre-pandemic levels and outperforming 2021 by 80% year-to-date. January 1- June 30, 2022 saw 318 housing starts vs. 177 in 2021. In 2019, the number of housing starts from January - June was 159.

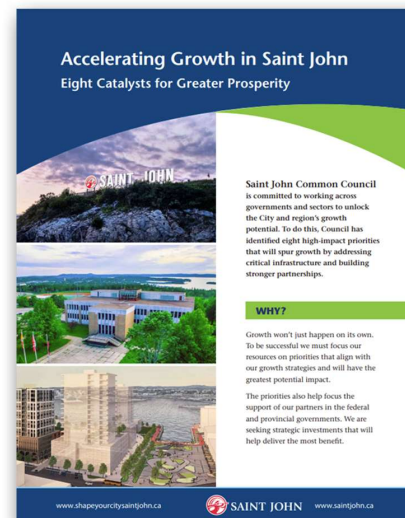
Building permit values from January to June 2022 have also increased nearly 40% above pre-pandemic numbers. In August, the One Stop Development Shop received 33 building and development related permit applications with a value of \$3.5 million. Year to date the One Stop Development Shop has received 441 permit applications with a value of \$72.1 million.



Accelerating Growth Prioritized

Saint John Common Council is committed to working across governments and sectors to unlock the City and region's growth potential. To do this, on May 18, Saint John Common Council endorsed eight key priorities for accelerating growth across the City and to set a path forward for continued prosperity. The priorities include:

- Innovative Central Peninsula Learning Commons
- Redevelopment of Fundy Quay
- New, multi-purpose recreational facility
- Expanding lands and investment in the City's industrial parks
- Comprehensive tax reform
- Matching dollars for bilateral projects
- Affordable housing
- Post-secondary education opportunities



▶ For more information on Accelerating Growth, [click HERE](#)

Fundy Quay Development and Revitalization Plans Announced

A reimagined and redesigned Saint John waterfront is well on its way to becoming a reality with the Fundy Quay project in full swing! If you've been uptown lately, it's impossible to miss all the construction work that's happening to prepare the site for redevelopment.

The project will include private investment for the development of retail, residential and commercial spaces – it also includes an extension of the Harbour Passage and several exciting interactive and accessible public spaces, including:

- Outdoor winter rink
- Four-season, indoor/outdoor restaurant patios
- New stage and entertainment area
- Tidal steps
- Vendor plaza
- Promenades and seating
- Amphitheatre
- Rock Pool (fountains)
- Outdoor library lounge

The City has created and installed colourful banners along the construction site to highlight and promote the exciting features and designs that will be part of the new waterfront. It's a great way to get a glimpse of what is to come!

▶ For more information about the project, [click HERE](#).



PARKS AND RECREATION

DOMINION PARK REVITALIZATION PROJECT UNDERWAY

Construction of phase one of the Dominion Park revitalization project is expected to be completed by summer 2023. New features will include a permanent accessible building housing a canteen, washrooms, and space for lifeguards, a Sunset Plaza with seating and shaded areas, new picnic facilities, improved beach access and more.

With a cost of approximately \$1,655,000, this impressive revitalization project could not happen without the support of several funding partners. Significant contributions from the Atlantic Canada Opportunities Agency, the City of Saint John through Infrastructure Canada's Community-Building Fund, J.D. Irving, Ltd., the Greater Saint John Community Foundation and the Dominion Park Community Association have made this transformational project possible.

🎥 To learn more about the project, [click HERE](#).

NEW BRUNSWICK'S LARGEST OUTDOOR PICKLEBALL COMPLEX OPENS IN SAINT JOHN

The City celebrated the grand opening of Pickleball Saint John's new complex on June 1. The installation of eight outdoor pickleball courts in east Saint John was supported through funding from the City and is the largest outdoor pickleball complex in New Brunswick. Congratulations to everyone involved.



PARKS AND RECREATION

SUNSHINE PROGRAM A HUGE SUCCESS

The City's popular Sunshine Program has seen a record year for participation, with over 400 children participating at the six sites across the City. The Sunshine Program is a free, outdoor-focused program for local children ages 6 to 12. Daily activities include sports, active games, arts and crafts, and off-site adventures.

This year the program took place at the following locations:

- Lorneville Community Centre
- Island View School
- Princess Elizabeth School
- The Vineyard Church
- Glen Falls School
- Lakewood Heights

▶ To learn more about the program, [click HERE](#)

REVERSING FALLS SIGNAGE GIVEN A FACELIFT

Residents and visitors will notice some bright and clean new signage at the Reversing Falls site after a much-needed update this summer. New signage includes a main entrance sign, directional signage to the viewing platform, and interpretive signs that include a QR code linking to the tide schedules. The City's carpentry shop worked hard getting the stairs and site ready for a busy summer season to welcome the crowds of visitors who have been taking in the breathtaking views!



Parks And Recreation Maps



Did you know: all the parks, playgrounds, and sports and recreation facilities throughout Saint John can be found through interactive maps on the City's website?

▶ Check out what's in and around your neighbourhood by [clicking HERE](#)

SAINT JOHN TRANSIT

The wheels are in motion on the City's multi-year Transforming Transit project, which will see significant changes to the municipal transit system in order to better serve riders and operate more sustainably.

NEW ELECTRIC BUS TOURS CITY

A new 19-foot electric bus made its debut this summer, travelling to special events around the City. Transforming Transit student ambassadors Tom Doiron and Sophia Doucet were busy collecting passenger and stop data and introducing residents and visitors to this amazing electric bus!

IN-SERVICE ELECTRIC BUS ADDED TO FLEET

The first full-sized, fully-electric bus was officially put into regular service on July 19, marking a major milestone in the transformation of the City's municipal transit system. This bus will reduce carbon dioxide emissions by nearly 50 tons annually and save at least \$20,000 each year in fuel costs.

▶ To learn more about the project, [click HERE.](#)





SAINT JOHN

WASTE MANAGEMENT AND RECYCLING

A MORE WASTE WISE SAINT JOHN IS ON THE WAY

Residents will soon see improved curbside garbage, recycling, and compost collection as part of the City's enhanced waste services program beginning October 23, 2022.

The updated Waste Wise program is similar to those implemented in other communities and is designed to benefit residents by providing a convenient way to increase recycling, extend the life of the regional landfill and help protect the environment.

Important Dates:

September 12 – October 15:

- The City will deliver two recycling totes (green and blue) to all households.
- A city-issued garbage cart will be delivered to most households. Residents who live in the South-Central Peninsula, Old North End and Waterloo Village areas of the City will continue to receive bag collection using the new guidelines.

October 23:

- The new pickup requirements come into effect and updated curbside recycling, garbage and compost services and schedules begin. New schedules will be posted in the coming weeks.

Program Highlights:

- Garbage bag limits
- Garbage bag tags for excess garbage
- Curbside compost will continue to be offered under the new program

The City recognizes that updates to waste collection services will require time for residents to become familiar with the new guidelines, and there will be questions. Communication about the program will continue throughout the coming weeks and months to ensure residents are provided with information and that all questions are answered.

▶ To learn more about the service enhancements, **click [HERE](#)**.




▶ Follow us on **FACEBOOK** and **TWITTER** to stay up to date on all the important changes coming in October.



BLUE TOTE:

- ♻️ **Boxboard:** Cereal boxes, cracker boxes, tissue boxes
- ♻️ **Paper:** Office paper, newspaper, magazines
- ♻️ **Cardboard:** Flattened and placed in the bin or bundled beside

GREEN TOTE:

- ♻️ **Plastic containers:** Look for these symbols   
- ♻️ **Tin cans, pop cans, aluminum foil**
- ♻️ **Milk cartons**



SAINT JOHN WATER

ANNUAL UNIDIRECTIONAL FLUSHING PROGRAM COMPLETED

Saint John Water along with Aqua Data Atlantic recently completed the 2022 Unidirectional Flushing (UDF) Program. Unidirectional flushing is a way of flushing drinking water pipes to improve water quality by removing dirt and debris. The 2022 UDF Program took place over five weeks and covered all of Saint John Water's distribution zones west of the Reversing Falls Bridge. Over 250 fire hydrants were flushed to clean over 150 km of watermains.

SEWER SEPARATION PROJECT COMPLETED

This spring, a \$140,000 sewer separation project on Catherwood Street at Ready Street, Greystone Terrace, and Manawagonish Road was completed. New manholes, catch basins and sewer mains were installed at several locations along Catherwood Street. New concrete curb, sidewalk and asphalt paving was also completed as part of the project.



[Did you know...]



- Saint John Water monitors the elevation of drinking water in the Spruce Lake, Churchill Heights, Lancaster, Rockwood Park, Lakewood Heights, Cottage Hill and Millidgeville tanks on a 24/7 basis, to ensure water pressure for residents and firefighting/hydrant levels are always maintained.
- If all the City's water pipes were laid end-to-end in a straight line they would stretch 508.7 km which is almost the distance from Saint John to Boston.

PUBLIC WORKS

CONSTRUCTION ZONE SAFETY CAMPAIGN

On July 26, the City of Saint John launched a six-week safety awareness campaign to remind motorists to slow down and stay alert when driving in and around road construction zones. The Slow Down and Stay Alert campaign included a variety of messages broadcasted on local radio stations and posted on the City's social media accounts, focusing on helping to make job sites safer for those who work on and along roadways.

The City thanks motorists for their safe driving.

STREET RECONSTRUCTION PROJECTS UNDERWAY

There are currently several major street reconstruction and water, sanitary and storm sewer renewal projects underway throughout the City.

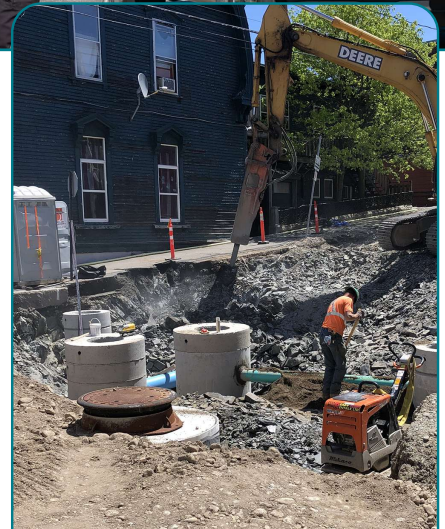
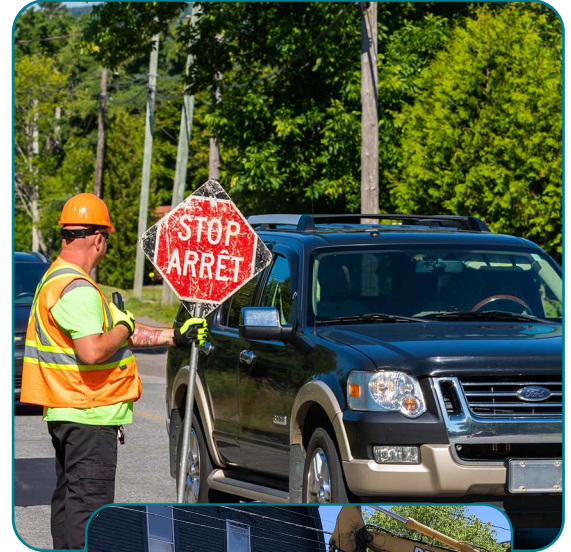
A \$1.6 million project on Wentworth Street from Elliott Row to Orange Street is scheduled to be completed in September. The work involves replacing the existing cast iron watermain and terra cotta sewer and the installation of a new storm sewer. The street will see new concrete curbs and sidewalks, asphalt pavement, grass medians and new trees.

The \$1.9 million reconstruction of Mecklenburg Street from Wentworth Street to Crown Street is underway and scheduled to be finished in October. The work involves replacing the existing watermain and sewer and the street will be reconstructed with new curbs and sidewalks, grass medians, and trees.

A \$1.9 million reconstruction project is also taking place on Germain Street and Lower Cove Loop which is expected to be completed in October. The work on Germain Street includes replacing the watermain and sewer, and full street reconstruction which includes new curbs and sidewalks, grass medians, asphalt, and trees. The work on Lower Cove Loop involves installing a new separated sanitary sewer, installing a new watermain, and roadway reinstatement.

These projects are being funded through a bilateral funding program with federal and provincial governments.

- ▶ To learn more about all 2022 capital projects, including details about each, visit the **Interactive Map**.



[Did you know...]

With more than \$25,000 in infrastructure value per capita, the City of Saint John is comparable to larger cities including Calgary and Ottawa.

PUBLIC WORKS

MAIN STREET ACTIVE TRANSPORTATION PROJECT LAUNCHED

City staff are in the process of reviewing public feedback on the Main Street Active Transportation Project. Input was collected using a survey asking for feedback on how best to improve access and safety for walking, cycling, and transit on Main Street. The proposed project will include:

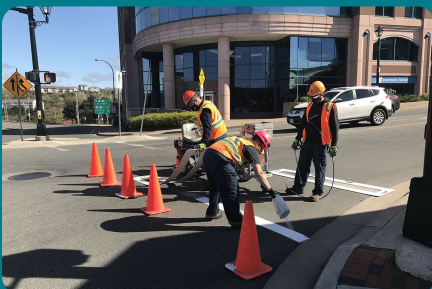
- Two of the six vehicle lanes converted to active transportation (i.e., cycling, walking) and more green space.
- A reduced speed limit.
- Protected bike lanes and shared bike/pedestrian spaces.
- Traffic calming measures at pedestrian and cyclist crossings.
- Improved Transit stops.
- Enhanced centre median to expand the Marigolds on Main project.



▶ For more information about this project, [click HERE.](#)

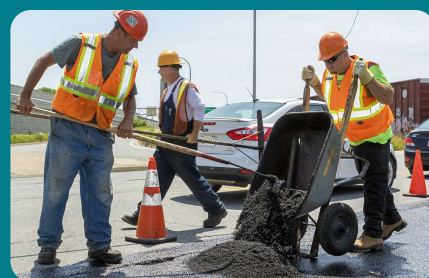
[Did you know...]

LINE PAINTING PROGRAM



The City of Saint John repaints over 600 crosswalks, 440 km of road and bike lanes, and over 2,600 various traffic symbols each year?

POTHOLE REPAIR PROGRAM



City crews work hard to patch and fill potholes year-round. So far this year there have been over 4,300 potholes repaired around the City to help make roads safer for residents.



SAINT JOHN POLICE FORCE

CHIEF FOR A DAY SELECTED

Congratulations to six-year-old Cayden Liu who was chosen as the Saint John Police Force's Chief for a Day, after completing an essay on how he would make a difference in his community.

In his submission, Cayden wrote about his plan to help people who are hurt, catch bad guys, and build houses for the homeless.

On June 22, Chief Cayden toured the police station and met with Chief Bruce and Mayor Reardon.

SAINT JOHN POLICE TEACH BIKE SAFETY

On June 4, the Saint John Police Force hosted a bicycle rodeo to teach bicycle and roadway safety to children aged 4-12. Bicycle helmets, donated by the Correia & Collins law firm, were gifted as part of the event to encourage safety when riding.

COMMUNITY ENGAGEMENT TEAM LAUNCHED

The Saint John Police Force launched a new community engagement team on June 8, whose goal is to strengthen the relationships they have in the community. The team has been busy visiting local schools and community partners as well as setting up community engagement offices in priority neighbourhoods.

The Community Engagement Team includes Sergeant Tammy Spence, and Neighbourhood Officers Constable Matthew Innes (East), Constable Phil Mahar (North), Constable Heather Coughlan (West), and Constable Arlene Palmer (South).



DEPUTY POLICE CHIEF APPOINTED



Congratulations to Honey Dwyer who was officially sworn in as Deputy Chief of the Saint John Police Force on Monday, July 18. The appointment makes Deputy Chief Dwyer the highest-ranking female officer in the history of the force.



SAINT JOHN FIRE DEPARTMENT

DRIVER/OPERATOR PROGRAM COMPLETED

Congratulations to firefighters Matt Hansen, Mike Steele, Julien Welsh, and Asa Sodermen on the successful completion of the Saint John Fire Department (SJFD) Driver/Operator Program on June 17. These individuals are now qualified to operate any of the department's seven pumper trucks.


HAZMAT EXERCISE HELD

At the beginning of June, the SJFD sent three Command Officers to Miramichi to participate in the Provincial Hazmat Exercise. The goal of the exercise was to showcase the provincial capability dealing with hazmat incidents at fixed sites. Firefighters Peter Ehler, Mark Arrand and Patrick Thebeau represented the department while working alongside other hazmat professionals from all parts of the province.



SUBSCRIBE TO CITY NEWS AND EMERGENCY ALERTS

EMERGENCY MANAGEMENT ORGANIZATION
GESTION DES SERVICES D'URGENCE

Stay informed on the latest alerts, news, information, and updates from the City of Saint John. You can sign up to receive these messages through e-mail, text, and voice messages by visiting the City website. 

CALLED TO RESPOND

From January 1-July 29, 2022 the Saint John Fire Department responded to 2,029 calls:

Fires	224
Medical	1,105
Service Calls	370
Alarms	330

KITCHEN FIRE SAFETY TIPS

Whether you're cooking a big meal or just making a snack, the Saint John Fire Department has some tips to make sure you're also serving up fire safety in the kitchen:

- Unplug all heat generating portable kitchen appliances after use.
- Do not leave cooking unattended. Most kitchen fires start because people are not paying attention.
- Have a means of extinguishing a small kitchen fire.
- Have a fire escape plan for your family. Remember to include your pets in your fire escape plan.

Heritage Awards Presented

Earlier this year, the City recognized property owners and tradespeople who have made significant contributions to heritage conservation throughout the community. The award winners for 2021 included projects such as new signage, freshly painted store fronts, and property stewardship.

▶ For a list of winners [click HERE](#).



Summer Arts Grants Awarded

Through grants from the Saint John Arts Board, \$30,000 has been awarded to more than a dozen arts organizations this year. These small grants, ranging in value from \$1,100 to \$3,000, allow arts organizations to host festivals, projects, workshops and other performances over the spring and summer months.

City Announces New Artist-in-Residence

Visual and fibre artist Nathasha Pilotte has been chosen as the City's artist-in-residence for summer/fall 2022. Pilotte, who will be splitting her time between the City Market and the Interpretation Centre at Rockwood Park, will take inspiration from the park's natural surroundings to make a large-scale puppet from textiles and objects found within the park.

The public will have the opportunity to visit her on site and take part in public events this fall. The artist-in-residence is funded by the Saint John Community Arts Board, through the City of Saint John.

▶ To learn more about Nathasha and her project, [click HERE](#)



Civic Recognition Awards Presented

The City held its Civic Recognition Awards on May 19 as Mayor Donna Reardon presented this year's deserving recipients for 2021 with their commemorative certificates. The Civic Awards recognize outstanding contributions and achievements by residents and groups who make a substantial impact on our City.

2021 award recipients:

Shirley McAlary – Citizen of the Year

Alex Ash – Council Commendation

Derek Chaisson – Council Commendation

Hazel Clarke – Council Commendation

Paul McDade – Council Commendation



Freedom of the City Presented

Mayor Donna Reardon and Members of Common Council were pleased to host the bestowing ceremony of the Freedom of the City to the Royal Canadian Air Force's 403 Helicopter Operational Training Squadron on June 12. The Freedom of the City is the highest honour presented by the City and is granted to a military entity that has a long-standing relationship with a municipality.

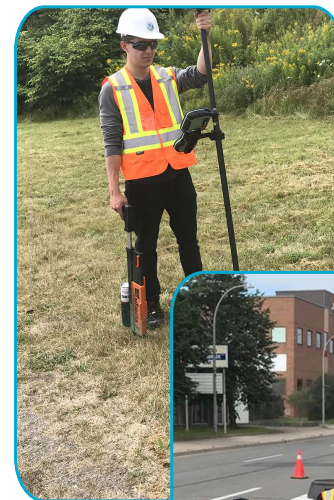
The event kicked off with a military parade and included flypasts of CH-146 Griffon helicopters from 403 Squadron and an official proclamation read by Mayor Reardon.



Summer Students Employed

The City is proud to provide students with fun and fulfilling summer positions every year. This year the City hired 18 playground supervisors, and two coordinators as part of the Sunshine Program. Additionally, 16 student labourers were hired, including three with Public Works, one with the City Market, one with Parking, 10 with Parks and Recreation and one with Saint John Water. Saint John Transit hired two student ambassadors to help with the Transforming Transit project, and Rockwood Park hired two students to work at the Interpretation Centre.

Each year, summer student staff play a big role in providing excellent service to our residents and help to keep our City looking beautiful during the summer months.



City of Saint John Shows its Pride

The City was proud to support and celebrate the 2SLGBTQ+ community in Saint John during Pride Week this summer, raising the Pride Flag at City Hall on August 2 and taking part in the Pride Parade on August 6. As well, following the parade, the Saint John City Market played host to the first ever Pride Parade Community Afterparty, an exciting community event featuring music, live entertainment, drag story time, face painting, and more.



Canada Day Celebrations Made a Triumphant Return!

Canada Day celebrations were back this year after a two-year absence, and events throughout uptown saw big crowds enjoying the activities. The first-ever Canada Day Waterfront Festival drew many residents and visitors to the AREA 506 Container Village where Mayor Reardon joined MP Wayne Long for the opening ceremony which included a Land Acknowledgement, the singing of O' Canada, greetings from the municipal and federal government and a recognition of new Canadian citizens.

Though the festivities were a huge success, unfortunately the weather didn't cooperate when it came time for the traditional fireworks display on July 1. The fireworks were rescheduled for July 16 and it was a spectacular show!



PALS BBQ Returns

City employees once again served up a special lunch for the students and staff of Princess Elizabeth School on June 21. After fundraising to purchase food and drinks for the event, City employees grilled up some delicious burgers and made sure everyone had a great time at this fun-filled annual end of school year BBQ.



P.R.O. Kids get the Memorial Cup VIP Treatment!

Approximately 100 local youth from the C.E. Nick Nicolle Community Centre, Carleton Community Centre and Boys and Girls Club of Saint John were treated to a red carpet Memorial Cup watch party at the Trade and Convention Centre. A game between the Saint John Sea Dogs and Shawinigan Cataractes was broadcast on the big screen as a way for children who couldn't attend the games in person to be part of the action! What a great experience for these deserving kids!

Saint John Night Market



The Saint John Night Market returned this summer and has been the perfect place to socialize and to support local! The market will continue to run every Thursday until it wraps up in October.

Check out the City Market Facebook page for weekly updates **HERE!**

Memorial Cup Celebrations Energize the City

After months of anticipation and organization, the Memorial Cup finally arrived in Saint John and it was even better than anyone could have imagined. The event not only energized the entire city and region while providing a significant economic impact to the community, but fans also got to see their Saint John Sea Dogs win the Cup!

Over the course of the 10-day celebration, dozens of activities were held throughout the city including themed street festivals, concerts, and fireworks. The event also left a lasting mark on Saint John with two legacy projects including a new outdoor ball hockey rink near TD Station and a beautiful new painted mural along the Station Street on-ramp by Montreal-based artist Kevin Ledo titled *It's Ice Time*.

An average attendance of 5,136 at each hockey game saw a total of 41,084 fans in the stands at TD Station. More than 560 volunteers stepped up to help make this event a tremendous success and showcase all that Saint John has to offer.



SAINT JOHN STORY SERIES LAUNCHED



The City recently launched an exciting and informative new feature on its website called the Saint John Story Series, as a place to profile and highlight City staff, service areas, and the positive impacts of City-led initiatives within our community. Over the coming months there will be articles and videos added featuring the people, places and events that make Saint John so special.

▶ To read more **click [HERE](#)**.

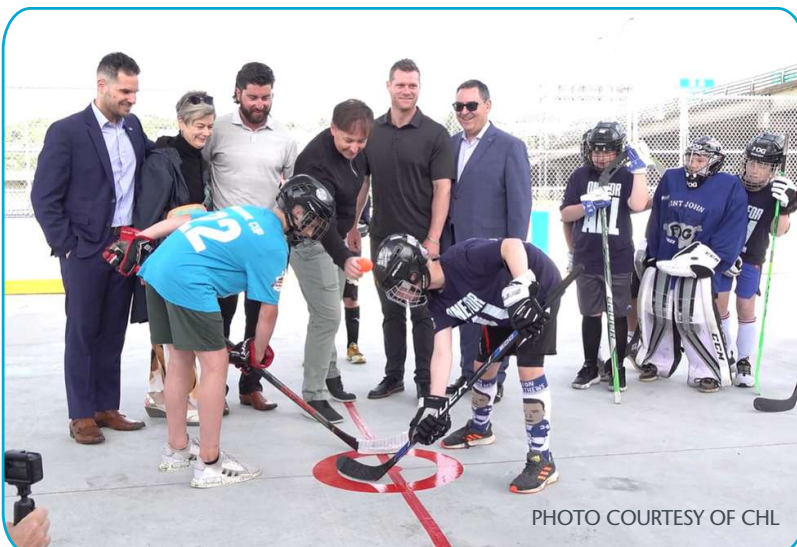


PHOTO COURTESY OF CHL

Customer Service Centre Answering the Call

Our dedicated and knowledgeable Customer Service Team is the link between residents, businesses and the services the City provides. From January 1 to September 1, the Integrated Customer Service Centre received more than 43,000 calls, which is an average of 273 calls a day!

[*Did you know...*]

Residents can submit service requests online? The City of Saint John makes it easy to find the forms, permits, and licenses that you might need on its website.

▶ To get started, **click HERE.**



How to Reach Us

For inquiries related to municipal services, **contact the City of Saint John Customer Service Centre** at (506) 658-4455, email service@saintjohn.ca or visit us in person on the Ground Floor of City Hall, 15 Market Square, Monday to Friday (excluding holidays), 9:00 a.m. to 4:30 p.m.

