

April 3, 2025

## Dear Riders,

On behalf of the Saint John Transit Commission, I would like to acknowledge the level of disruption to our service occurring in the Uptown. The number of detours and changes to bus stops caused by road, sewer, bridge and building construction have presented a very challenging situation for our riders and drivers.

I want to assure you that the Saint John Transit Commission is working with its partners on solutions. We are working with the City of Saint John to restore an eastbound bus stop in the King Square area and to provide you with as much notice as possible regarding construction detours.

Please visit our <u>Current Detours and Service Changes</u> page for a full list.

If you have any questions or concerns regarding our service, please do not hesitate to contact us at <a href="mailto:SJTransitCustomerService@saintjohn.ca">SJTransitCustomerService@saintjohn.ca</a>. For comments and concerns regarding road closures, please contact the City of Saint John directly at <a href="mailto:service@saintjohn.ca">service@saintjohn.ca</a>

As we approach another Harbour Bridge construction season, I would also like to remind commuters that if you live and work on a bus route, you can save money and stress, and reduce traffic congestion for everyone by switching to transit. Beat the bridge and take the bus!

Sincerely

Nick Cameron Saint John Transit Commission, Chair